

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. If no one is looking out for consumers with the products we buy, anarchy would spread. Milk would go unchecked, beef would be rampant with bovine spongiform disease (if it isn't already), breads would be laced with pesticides, and water would be a bacteriological disaster (and it's getting there as it is!). Would you settle for a cell phone company's statement "Only \$5 for the phone with a paid contract commitment of two years" only to find out the two year agreement must be paid in advance and you have to pay over \$100 in fees on top of the agreement to cover your service? I don't think so!

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Cameron Farmer